

GATESHEAD METROPOLITAN BOROUGH COUNCIL
CARE, HEALTH AND WELLBEING OVERVIEW AND SCRUTINY COMMITTEE
MEETING

Tuesday, 19 June 2018

PRESENT: Councillor S Green (Chair)

Councillor(s): M Charlton, W Dick, B Goldsworthy,
M Goldsworthy, M Hood, P Maughan, R Mullen, I Patterson,
J Simpson, J Wallace, P McNally, M Hall, J Lee and Gibson

APOLOGIES: Councillor(s): C Bradley, K Ferdinand and A Wheeler

CHW98 MINUTES OF LAST MEETING

The minutes of the last meeting held on 17 April 2018 were approved as a correct record.

The Committee were advised that the £50m bid to re-develop the Nicholas' site has now been submitted by NTW and the trust will be advised in July if the bid has gone on to the next stage. A final decision is expected in November.

The Committee were also advised that an update on the Blaydon GP practice will be circulated to councillors as soon as it is received.

CHW99 CONSTITUTION

The constitution of the Committee and the appointment of the Chair and Vice Chair as approved by the Council for the 2018/19 municipal year was noted.

RESOLVED - That the information be noted

CHW100 ROLE AND REMIT

The role and remit and terms of reference of the Committee as previously agreed by the Cabinet and the Council were noted.

RESOLVED - That the information be noted.

CHW101 NHS CONTINUING HEALTHCARE

The Committee received a report and presentation about the work of Healthwatch Gateshead in relation to NHS Continuing Healthcare.

The Committee were advised that the priorities for Healthwatch Gateshead in

2017/18 were established at the beginning of the financial year. The staff and volunteers at Healthwatch Gateshead have focused on two key priorities one of which was NHS Continuing Health Care.

The Committee were advised that NHS Continuing Health Care (CHC) is a package of ongoing care that is arranged and funded solely by the NHS where the individual has been found to have a 'primary health need'.

Both Healthwatch Gateshead and Healthwatch Newcastle have received feedback, issues, concerns and points of view from residents about their experiences of the CHC process and this topic was voted by the community as a priority area for both Healthwatch (Gateshead and Newcastle) in 2017/18. Feedback from service users and their carers indicated experience of issues around delayed funding, decisions not to fund, delays to hospital discharge and the availability and quality of information to support families through the availability and quality of information to support families through the CHC process. CHC was therefore made a priority for the work of Healthwatch, with a Healthwatch Gateshead Project Manager leading on the project, which spans both Gateshead and Newcastle. Key contacts with lead officers in Newcastle Gateshead Clinical Commissioning Group (NGCCG), the Queen Elizabeth Hospital District Liaison Team, and both councils.

A survey was produced for completion by people who had been through the CHC pathway in the past 12 months or were starting the process. We also consulted local partners with experiences of supporting carers and service users.

The Committee received the report and raised the following questions/queries:-

Can the full report be circulated to all Council Members

Can the CCG be contacted for their feedback

Can case studies, one from Gateshead patients and one from Newcastle patients outlining the impact and cost of delays be brought back to this Committee in order to challenge the process

- RESOLVED -
- i) That the information be noted
 - ii) That the concerns of the Committee be raised and answers to the queries listed above be brought back to a future meeting of the Committee

CHW102 THE COUNCIL PLAN - YEAR END ASSESSMENT OF PERFORMANCE AND DELIVERY 2017/18

The Committee received the Council Plan – Year End Assessment of Performance and Delivery for 2017-18

The Committee were happy that the activities undertaken during October 2017 to March 2018 are achieving the desired outcomes in the Council Plan 2015-2020.

The Committee sought further clarification of the following areas-

LW17 – Gap in employment rate for those in contact with secondary mental health services and the overall employment rate

Whilst direction of travel has improved Gateshead is still significantly higher than the NE average and has the 3rd highest % point gap of the 12 NE LA's – the Committee asked how it was planned to sustain the position now it has started to move in the right direction. Officers agreed to take this back to the service area to provide an update to the Committee in due course.

LW22 and LW23 – Gap in Life Expectancy at birth between each local authority and England as a whole (Male and Female)

Both indicators show that the gap has increased and is significantly worse than the England benchmark although not significantly higher than NE average. The issue of concern is that Gateshead is back at its joint highest gap in life expectancy. Officers reported that this had also been flagged up in the Director of Public Health's Annual Report and was being looked at within a long term approach to the Thrive Agenda.

LW24(a) and LW24(b)- Health Inequalities in Life Expectancy across Gateshead (Male and Female)

The picture for men appears to be improving – this is the first decrease in the gap since the data was first published which is really good news. But an area of concern is that the gap for women has increased and is at the highest level it has been since the data was published and is part of a continuing year on year trend.

LW11 – Helping Older People to live independently – performance has declined compared to the same time last year and is lower than NE and England average. This is covered in more detail elsewhere on the agenda.

LW20 and LW 21 – Healthy Life Expectancy at Birth (Male and Female) healthy life expectancy for both males and females is now at its highest reported levels since data for both was first published – and is not significantly different to the NE level (although it is still significantly worse than the England average – so there is still much to be done)

- RESOLVED -
- i) That the information be noted
 - ii) That the activities undertaken during Oct 2017 to March 2018 are achieving the desired outcomes in the Council Plan 2015-2020 and the areas highlighted above require further scrutiny.
 - iii) The Committee noted the proposal to refresh the corporate performance framework to support the delivery of making Gateshead a place where everyone thrives.

The Committee were presented with a report outlining the OSC's review in 2018-19 which is "helping people to stay at home safely".

During the course of the review it is proposed that the Committee will consider how health, social care and voluntary sector services in Gateshead support people to live at home safely, particularly focusing on:

- Assistive technology and digital information;
- Enablement services;
- Housing options to support independent living;
- Commissioning for enablement outcomes;
- Emergency and community services;
- Personalisation and choice.

The Committee will also consider the range and extent of current activity in these areas, with a view to agreeing a set of recommendations for improvement.

The Committee were informed that the review will provide an overview of current services and support available to support and enable adults who have care and support needs, to live as independently as possible.

It is proposed that the review will take place over an eleven month period from 19 June 2017 to 23 April. It will involve the presentation of expert advice, research and the opportunity for site visits.

It is also proposed that the evidence gathering sessions will provide thematic views of the ranges of approaches provided across health, social care and the voluntary and community sector, to support people in Gateshead who have care and support needs to achieve their greatest level of independence.

Evidence will be sought from Gateshead Council Adult Social Care, Commissioning and Quality Assurance, Public Health, the Newcastle and Gateshead Clinical Commissioning Group, Gateshead Hospitals NHS Foundation Trust, and a range of Voluntary and Community Sector organisations.

- RESOLVED -
- i) That the information be noted
 - ii) That the scope, process and timescale as set out in the covering report be agreed.

CHW104 ANNUAL WORK PROGRAMME

The Committee received a report setting out the provisional work programme for the Care, Health and Wellbeing OSC for the municipal year 2018/19.

The appendix tabled to the report sets out the work programme as it currently stands and highlighted proposed changes to the programme in bold and italics for ease of identification.

- RESOLVED -
- i) That the provisional work programme be noted

- ii) That further reports on the work programme will be brought to the Committee to identify any additional policy issues, which the Committee may be asked to consider.

Chair.....